



Arrow Material Handling Products  
16000 West 108th Street, Lenexa, KS 66219

To our valued customers,

With the rapidly-developing situation of the **Coronavirus (COVID-19)** drastically changing our day-to-day routines—both in business and in our personal lives—we at [Arrow Material Handling Products](#) thought it appropriate to reach out to communicate a couple of key items.

First, the health and safety of our employees and their families is absolutely paramount. Our company continues to monitor the situation closely and follow the protocols being provided by both the [Centers for Disease Control \(CDC\)](#) and the [World Health Organization \(WHO\)](#). We've adopted numerous preventative measures to ensure we're doing our part to minimize the spread of the virus with a no-handshake policy, social distancing, increased sanitation and hygiene, and self-quarantining, just to name a few. Our company has and always will be a chief proponent of safety.

Operations at our company may have changed, but **we are still available to serve our customers and provide them with the material handling solutions they need.** Our customer service and sales departments remain fully staffed and ready to take your call, and we are experiencing no delays in the shipping and delivery of our products. This email is to inform you that Arrow remains committed to its customers and their business solutions, even during these difficult times. So if you need anything, don't hesitate to call.

You can reach us at **(800) 821-7563** to speak with one of our experienced sales associates. Or, you can email us at [sales@arrowmhp.com](mailto:sales@arrowmhp.com) and someone will reply back to your request shortly.

Stay safe, and thank you once again for being an Arrow customer,

**Terry Melvin**  
**CEO, Arrow Material Handling Products**